



Allscripts upgrades SA Health EMR

ADELAIDE – March 2019 - Allscripts (NASDAQ:MDRX) has successfully upgraded SA Health's electronic medical record system, consisting of the Allscripts Sunrise EMR and PAS, from version 14.3, which was released in 2014 by Allscripts, to the current 17.3 version, laying the foundations for the progressive implementation of new features and functionality.

The upgrade to version 17.3 was a key recommendation in the recently-concluded EPAS Review with Recommendation 13 specifically stating: *'That the existing Sunrise EMR / Allscripts PAS 14.3 software version be upgraded to 17.3, with the progressive implementation of its new features (not 'like with like'), and that subsequently there be a regular upgrade path.'*

Todd Haebich, General Manager Allscripts ANZ said that the upgrade provides SA Health with a more contemporary, versatile and risk resilient electronic medical record platform.

"The upgrade to v17.3 is the first step in ultimately providing SA Health with a system to rival what we have achieved in other geographies like the US, UK and Singapore where Sunrise is ranked best-in-class," explained Mr. Haebich. ¹

"We welcomed the EPAS Review's recommendation that we play a much greater role in delivering SA Health's EMR and we look forward to working more closely with SA Health to fulfil what it has set to out achieve," added Mr Haebich.

The upgrade to 17.3 was concluded on 15th Feb and after 2 weeks of post-upgrade monitoring, the process has been nominated a success.

"The latest version of the Sunrise EMR 17.3 offers many functional benefits but from an interoperability perspective, it enables SA Health and third-party vendors to extend the EMR with new apps and initiatives, including products from the global Allscripts Application Store," explained Mr. Haebich.

¹ Black Book Market Research LLC annually evaluates leading healthcare/medical software and service providers across 18 operational excellence key performance indicators completely from the perspective of the client experience. Independent and unbiased from vendors' influence, over 650,000 healthcare IT users are invited to contribute. In the 2018 Black Book™ Global Healthcare Technology & EHR survey, Allscripts achieved the highest client satisfaction scores in the Oceania region for Inpatient & Ambulatory (Outpatient) EMR clients. It was also ranked as the overall leading vendor in the UK and UK and South Asia markets.



“The upgrade also brings increased security and resilience as it provides administrators with greater and more effective capabilities to keep the platform functioning when servers and networks fail,” added Mr Haebich.

From a functionality perspective, the upgrade allows SA Health to introduce the following:

- *Timeline* - A patient-centered graphical view of the continuum of care. The clinician receives a visual view of the patient’s visit history across all settings of care. The visit blocks provide quick info about the visit such as visit type, provider and location. For a more detailed view of a specific encounter the clinician can open the desired block to launch the new visit record web portal. The visit record portal provides the clinician a detailed view of the patient’s chart in a web page view.
- *Compass* - Sunrise Compass builds upon and combines the workflow management tool and the tasking infrastructure into a single new UI. Powered by a new Smart Engine that analyzes patient conditions such as results, vital signs, problems and observations to dynamically suggest tasks, workflows and actions. There are 2 levels of interaction, the patient level and the user level. Compass has proven to increase compliance with workflow and task completion increasing the quality of care and decreases time to treatment and diagnosis by decreasing manual interventions in the Electronic Health Record.
- *Sunrise Mobile* - Sunrise Mobile enables clinicians to manage their daily activities using the latest mobile technology. Natively integrated with Sunrise™ Clinical Manager and uniquely developed to maximize the mobile-device capabilities, Sunrise Mobile delivers an intuitive and immersive user experience.
- *Sunrise Surgery* - Sunrise Surgical Care provides the ability to support the distinct needs of the OR, drive efficiency, manage costs and capture revenue. In addition to this functionality Sunrise 17.3 provides a Web Services interfaces which allows for greater integration between Sunrise Surgery and the Allscripts iProcedures Anaesthesia application.

ENDS



About Allscripts

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